

27/05/2024

The Quality Policy -EILOR Company

The ILOR Company is engaged in the production of magnetic cores.

The company undertakes to meet the requirements of the ISO 9001 : 2015 standard and maintain the quality management system according to it.

Quality management:

Quality management is an integral part of the organization's culture in all its fields of activity and includes:

- Performing the work in the optimal way while planning, controlling, corrective action for continuous improvement and quality assurance.
- All this while providing the highest level of service and maintaining the satisfaction of our customers.

Quality objectives:

The quality goals in the organizational vision are:

- Maintaining the factory's status as a manufacturer that produces products of excellent quality.
- Maintaining the delivery dates required by the company's customers and for high customer satisfaction.
- Creating a business environment that values and rewards personal initiative, development of new ideas, teamwork and putting the customer's best interests at the top of the factory's priorities.

Highlights:

- Compliance with legal and regulatory requirements.
- Compliance with product safety requirements
- Compliance with safety and health requirements of the workers
- Management of a quality system according to the requirements of the ISO 9001 : 2015 standard.
- Direct working interface with the client and performing the work in a professional, efficient and effective manner.
- Meeting the customer's expectations and increasing his satisfaction.
- Employee training according to the organization's activities.
- Development and examination of quality indicators in the organization's activities.
- Assimilating a quality culture and learning lessons.
- Evaluating and measuring the company's suppliers
- Continuous improvement of the quality management system.

CEO ILOR

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